

JDP Privacy & Policy

As a consumer reporting agency governed by the Fair Credit Reporting Act (“FCRA”) and other applicable state and federal laws, JDP is committed to protecting your right to privacy.

This privacy policy covers JDP’s practices, policies, and security measures regarding the receipt, storage, and use of “Personally Identifiable Information.” This policy also covers the receipt of certain information through JDP’s website (“Website”) and otherwise.

All information collected by JDP will be collected, stored, and used in compliance with applicable laws, including the FCRA.

Personally Identifiable Information Collected

JDP will only collect “Personally Identifiable Information” about you if you voluntarily choose to provide such information to JDP and/or in connection with a background check authorized by you. “Personally Identifiable Information” that JDP may collect about you through our Website or otherwise may include, but is not limited to: name, address, email address, phone number, date of birth, birthplace, driver’s license number, social security number, employer, employment details, domain name, and information regarding prior criminal proceedings, civil proceedings or credit activities.

With Whom JDP Shares Personally Identifiable Information

JDP will not disclose your “Personally Identifiable Information” to a third party, except in accordance with applicable laws.

Typically, JDP will only disclose “Personally Identifiable Information” regarding the subject of a background check to a third-party in the following situations:

- To an employer or prospective employer which has been authorized in writing by the consumer to receive information about him or her for employment purposes.
- To a landlord or property management company which has been authorized in writing by the consumer to receive information about him or her for tenant screening purposes.
- To an end-user for another purpose authorized in writing by the consumer to receive information about him or her.
- As otherwise required by law.

End-users, such as employers or property management companies, may only obtain information from JDP after they have certified a legal permissible purpose for receiving such information.

Where JDP transfers “Personally Identifiable Information” to a representative or third-party subcontractor assisting with a background check, JDP provides only the information required to assist with the background check. JDP prohibits such third-party representatives and subcontractors from using consumer information for any purpose other than assisting JDP with the background check. JDP also contractually requires such third-party representatives and subcontractors to maintain commercially-reasonable measures to protect the confidentiality of consumer information they receive.

If JDP or its assets are acquired by another company, that company will assume responsibility for the “Personally Identifiable Information” collected by JDP through the Website and it will assume the rights and obligations regarding the collection and use of such information, as described in this Privacy Policy. JDP will not permit another business in such a circumstance to review or examine the information JDP has collected without a confidentiality agreement in place and only to the extent allowed by law.

JDP does not resell to third-parties any data provided to us for marketing purposes under any circumstances.

How To Access, Correct, And Change Personally Identifiable Information

JDP strives to maintain the accuracy and integrity of the information collected through the Website and otherwise. You can access and update certain personal information we have about you by calling us toll free at 855-940-3232 or by visiting our website at www.jdp.com.

If you are a JDP client with a registered account, you may review and update your information by logging into your account. If you are an individual on whom one of our clients has requested a background screening investigation, and/or you have submitted “Personally Identifiable Information” to us at the request of such client for purposes of the background screening investigation, you may review your JDP file in accordance with your file disclosure rights under the FCRA, California Civil Code Section 1786.22 or any other applicable law by contacting us toll-free at 855-940-3232, or in another legally authorized way.

To protect consumers’ privacy and security, we will take reasonable steps to verify an individual’s identity before granting access to “Personally Identifiable Information” or allowing corrections to such data.

Personal Information Disclosure: United States Or Overseas

Generally, JDP does not transfer information to third-parties outside of the United States or its territories. Such transfers would only be done if necessary to complete an international

background check (e.g., conducting an international criminal check or verifying educational or employment records outside of the U.S.).

JDP processes the information from a Controller on the instructions of the Controller and for the purpose determined by the Controller. The Controller is permitted to delegate to the Processor choice over the manner in which the processing will be performed. JDP does not in any way determine the purpose or reason for processing the personal information and does not otherwise process the data beyond the Controller's instructions. JDP is not directly subject to the jurisdiction of the GDPR, after reviewing applicable law and consultation with counsel. JDP, as a Data Processor, may be obligated to execute a Data Processing Agreement if the client is subject to the jurisdiction of the GDPR and has engaged JDP to process EU personal data. The DPA may contractually obligate JDP to comply with certain limited provisions of the GDPR pursuant to Article 28.

Security Of Your Information

JDP abides by all applicable state and federal laws pertaining to the security of data supplied to us. JDP uses industry standard physical, technical and administrative security measures and safeguards to protect the confidentiality and security of your personal information. For example, JDP has established mechanisms to help maintain a secure network, encrypted back-up data, and established limits on employee access to information.

When data is ready to be destroyed or disposed of, JDP will follow all applicable laws and regulations and take measures to ensure that all such records and data are destroyed and unrecoverable.

Disputes Regarding Information Reported About You

JDP has in place procedures designed to ensure that the information it reports about individuals is accurate and up-to-date. However, if you believe that JDP has inaccurately reported information about you, please notify us immediately to initiate a dispute. We welcome the opportunity to reinvestigate any possible errors or discrepancies. To initiate the dispute process or learn more about it, you may contact us by phone 844-899-9424, mail (301 Grant Street, Suite 4300, Pittsburgh, PA 15219), or visit our website at www.jdp.com.

Links To Other Websites

The JDP Website may contain various links to third-party websites. These sites may provide additional information, goods, services and/or promotions. These sites are owned and operated independently of JDP and have their own separate privacy and data collection

practices. Any information you provide to these websites will be governed under the terms of their privacy policy, if any. JDP has no responsibility or liability whatsoever for the independent actions or policies of these independent sites and is not responsible for the content or privacy practices of such sites.

No Information From Children Under Age 13

If you are under the age of 13, please do not attempt to conduct business with us or provide any personal information about yourself to us. If we learn that we have collected personal information from a child under the age of 13, we will promptly delete that information. If you believe we have collected personal information from a child under the age of 13, please call us toll free at 855-940-3232.

Changes To Our Privacy Policy

JDP's Privacy Policy may change from time to time. JDP will post any privacy policy changes on this page along with the date of the most recent revision. JDP will also keep prior versions of this Privacy Policy in an archive for your review.

Contact Information Regarding Privacy Policy

To obtain additional information regarding our Privacy Policy, or to obtain additional information regarding policies in the event of a compromise of your information, please contact:

Email: ClientServices@jdp.com

Telephone: [877-745-8525](tel:877-745-8525)

Mailing Address: 301 Grant Street, Suite 4300, Pittsburgh, PA 15219

Other privacy initiatives and procedures include, but are not limited to:

- Access to confidential consumer information is limited within JDP to those who have a need to know the information: obtaining and transmitting information on the consumer or those dealing with a consumer request for information or consumer disputes.
- Access to JDP's computer terminals, file cabinets, fax machines, trash bins, desktops, etc. are secure from unauthorized access.
- JDP maintains a secure network to safeguard consumer information from internal and external threat.
- Any backup data is maintained in an encrypted form.

- JDP maintains records on each request for information and identifies each user who requested information on a consumer.
- Employees are prohibited from “browsing” files or databases without a business justification.
- Destruction of consumer information follows the Federal Trade Commission’s requirements that the information be unreadable upon disposal

Service Providers

JDP may employ third party companies and individuals. These third party parties have access to your Personal Data only to perform tasks on our behalf and are obligated not to disclose or use it for any other purpose. Data gathered and used by these providers does NOT include any consumer information protected by the FCRA.

Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the [Google Privacy & Terms web page](#).

SharpSpring

SharpSpring is a marketing automation tool. SharpSpring uses the data collected to track and monitor the user of our service.

For more information on the privacy practices of SharpSpring, please the [SharpSpring Privacy Policy web page](#).

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